



## Testimonials

If you would like to add a testimonial to this page, please call 020 8337 1140 or submit your testimonial.

I have been meaning to write and thank you for your so-gentle and kind care when I had to have a tooth extracted in May. But since then I have been so caught up with having a book published which came out in October that everything has gone out of my mind. Anyway I experienced no trouble at all after the extraction and would like to thank you (belatedly) very much.

This letter comes to say a big thank you for your treatment since November. Your practice was recommended to me, however I just wanted to say personally my own appreciation. My first delight is your genuine enthusiasm for your work. As an artist I so appreciate this and your fascination with good craftsmanship. My heart was leaping for joy when you saw the delicate, careful work in the tooth to be bridged, and the placing of it with photography.

Thank you. Yes I too now know I am not the only one with a camera and taking close-up of things that delight me! (Mine tend to be rocks and plants) I've found that I keep looking to find (in the mirror) which tooth it is! Although this is the 'treat' after the rest of the treatment, I must say that what I really appreciate is you giving me back my confidence in dentists. I've had friends who were dentists and have had some good professional attitude but some approach was quite the reverse! Your attitude, skill, touch are much appreciated.

Once again, thank you so much and may you and the team have a lovely Easter.

To Lynwood Dental Care

After consultation with my dentist, Scott Simpson, I decided to embark on a long course of treatment to improve my chewing ability.

Thereafter followed a meeting with Bill Schaeffer who explained, in depth, what he could do, how it would be done and, as I am a diabetic, the likelihood of success. Shortly after I received a full treatment plan and, with some trepidation, decided to have an implant.

Any worries I had were totally unjustified. Each preparation treatment was carried out with the minimum of pain and discomfort and 8 months later I am almost ready for the final work, then it's gap away!

Finally, I am wheelchair bound, so that kindness of everyone, at the Practice, to my special needs is really appreciated.

Dear Mr Schaeffer

I am pleased to confirm that I wish to go ahead with the tooth implant according to the treatment



plan dated 20th July and in accordance with the cost estimate dated 22nd July 2004. I will arrange the first appointment accordingly.

I very much appreciate your direct style both when discussing the options and when confirming them in writing and look forward to a successful outcome.

I would like to thank you for all the extra effort and kindness you and your receptionist/ assistant (I'm sorry I didn't get her name) showed me in ensuring that my tooth was fully repaired last Wednesday as an emergency.

The use of your new Cerec procedure has worked brilliantly, my tooth is now settled down and pain free. It was also fascinating to be able to see the new implant being designed & carved before my eyes.

When I had the pre cardiac operation dental examination last Friday, I was given the go ahead to have the operation tomorrow. So I can now have my heart valve operation without having to worry about having a temporary crown coming loose and acting as a source of infection to my heart valve.

Thank you again.

I feel I must write and thank you for the excellent treatment you gave me. My "4 Crowns" look superb and are very comfortable. I must also mention the courtesy and help I received from your staff all of which I greatly appreciate.

As a very nervous patient I was delighted with the care and treatment I received at the Lynwood Dental Care surgery.

When I first went to the Lynwood Dental Practice I had swollen gums which were, bright red, painful and bled every time I tried to clean my teeth. It seemed only a matter of time before my teeth fell out but now, 30 years later, I have healthy gums which never bleed and I still retain my teeth. This transformation is entirely due to the continual, dedicated dental and hygienist care I have received from the Lynwood Dental Practice and I will always be grateful to them for that.

My wife's experience is just as striking. When she first went to the Lynwood Dental Practice she hated going to the dentist and had to have a general anesthetic before anything could be done to her teeth. Now she does not dread visits to the dentist and never needs to be anaesthetised.

As a 'dental phobic' I cannot recommend Dr Scott Simpson and Lynwood Dental Care highly enough. They really do take good care of you both dentally and psychologically. Everything is done at your own pace, and with full explanations. They only do the work you need and want. Fantastic care; fantastic professionalism. Thoroughly recommended.



Thank you so very much for the excellent result of your treatment of what, in my opinion, was a very complex problem. I am thrilled with the result and the total redundancy of the need of a dental plate.

I must say, I never expect to find such advanced treatment outside W1. I consider myself very fortunate to have been given your name by Monica; it's so good not to have to keep trailing up to the West End, that is now a thing of the past for me.

I shall, of course, continue as a patient, but such was the complexity of the problem/s with which I first presented and which you have now, most wonderfully resolved, I felt I just had on this occasion, to record my appreciation.